

SIPRA Labs Limited
7-2-1813/5/A, Adjacent to post office
Sanath Nagar Industrial Estate
Hyderabad

Date: 21/04/14

SUB: Two Decades of Regulatory Services to Pharmaceutical Industry

Dear Sir/Madam,

We are glad to inform you that Sipra is completing **Two Decades** of fruitful association with the pharmaceutical industry by providing the Regulatory Research services. Sipra always believed in the policy of "Compliance First" and "Customer is our Boss" and strived all these years to fulfill the wide ranging aspirations of its esteemed clientele.

We are deeply indebted for the continued support provided by you, your organisation and industry as a whole. All these years, your organisation has appreciated our technical strengths and allowed us to continue our services.

On this auspicious occasion of completing **Two Decades** in customer service, we are launching a program called "**SIPRA FIRST**", means **SIPRA** has to receive the first call from their clients for their future requirements.

In order to achieve these and to improve our services further, we are creating a data base of our esteemed clients, and their current and future outsourcing needs. We would like to have an interaction with you to get your honest and worthy feedback on our services as part of Two Decades in customer service. Also we will be in regular touch with you through Client Relation Management for every enquiry and query you have on our services.

We thank you very much for your kind support and the honest feedback.

Thanking you,

From

Sipra labs

“SIPRA FIRST” FORM



SIPRA LABS LIMITED
Sanathnagar, Hyderabad-500018

Form No:

SECTION I: About Your Organisation

1) Name of Organisation:				
2) Chairman:				
3) Managing Director:				
4) Head Office Address:				
Contact No:				
5) Manufacturing / R & D Plants (Please provide the name of the locations):				
S. No	(1)	(2)	(3)	(4)
R & D				
API				
Formulations				
Regulatory Status (Ex: USFDA, TGA, & etc)				
6) Kindly specify your future expansions under planning?				
7) Kindly specify your future products under planning and are you going to launch these products nationally or internationally? (if possible)				
8) Kindly specify regulatory planning's of your Organisation?				
9) What are your expectations from an Outsourcing Partner?				
10) Kindly suggest some outsourcing services you are feeling difficult to manage?				

SECTION II: Details of the Person Filling the Form and his Unit

1) Name of the Person:	PHOTO
2) Designation:	
3) Unit & Division:	
4) Job Description:	
5) Number of People Working in Your Team:	
6) Regulatory Compliance of Your Facility:	Phone: Email:
7) Kindly specify major test facilities/instruments available in your QC/organisation:	
8) Do you have any specific requirement of Instrument or Instrument based studies?	
9) Please specify the pharmacopieal studies being outsourced by your organisation:	
10) Does your facility/organisation require any additional studies for outsourcing (for present & upcoming products)?	
11) Facility monitoring services (particle count, bio-load, flow and pressures) are launched by SIPRA recently. Does your GMP facility require it?	
12) Do you have any requirement of CRO services?	
13) Please name the services your organisation is outsourcing to others (other than to SIPRA)?	
14) Can you give details of your associates who require our services?	
15) How long you are associated with SIPRA?	
16) Kindly specify the reasons for selecting SIPRA:	

SECTION III: About SIPRA

1) Present Service Group of SIPRA

1) Analytical	2) Stability Studies	3) Method Development
4) Packaging Material	5) BA/BE Studies	6) Preclinical Studies
7) Invitro Studies	8) Facility Monitoring	9) Microbiology
10) Biotechnology	11) Environmental Studies	

2) Regulatory Status of SIPRA is given below

1) US FDA	2) TGA Australia	3) Health Canada
4) MCC South Africa	5) NABL 17025	6) Medical ISO 15189: 2007
7) DCGI	8) DST approved R & D	9) CPCSEA registered animals facility

3) New Services added in the last one year in SIPRA

1) HPLC – ELSD & ECD	2) Air jet Sieve	3) Scanning Electron Microscope
4) GC-MS/MS	5) IC- Amperometry	6) GC – Gas Analysis

4) Sipra is equipped with the new requirements of USP. Does your organisation interested in any of the these

1) Leachables and Extractables	2) ICP-MS studies	3) Invitro Assays
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5) Sipra is planning to purchase following instruments this year

1) NMR 500 MHz	2) USP-4 Dissolution	3) BIA-CORE
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You may Tick the above services of your interest or services used by your facility in SIPRA

SECTION IV: Requirement of Industry in General (Please Answer Based on Section III)

1) Please suggest any additional service group to be introduced in Sipra for Industry in general:

2) Kindly specify any other regulatory requirement, which help the industry (other than specified above):

3) How SIPRA can participate in your future activities as an outsourcing partner?

4) Can you suggest the improvements required in SIPRA's Service?

5) Sipra must do this to qualify for your requirements: